



ASCIP *RISK ALERT!*

Date: October 19, 2009

Attention: ASCIP Members

Subject: Recall Notice – Phillips Healthcare AED's

On October 4, 2009, Philips Healthcare issued a recall of certain HeartStart FR2+ defibrillators. “Affected devices are models M3840A and M3841A (distributed by Laerdal Medical), and M3860A and M3861A (distributed by Philips). The units affected by the recall were manufactured by Philips between May 2007 and January 2008. No other Philips defibrillators are affected by this action.”

Philips Healthcare reported that they had received reports of a memory chip failure rendering some AED's inoperable. The reported memory chip failures were detected during routine self tests, not during emergency use of the device, Philips said.

Phillips Healthcare is currently sending letters to affected customers of these AED units. If you are not in receipt of a letter at this time, you can check your units for recall by going to the Phillips Healthcare website at <http://www.healthcare.philips.com/us/products/resuscitation/products/fr2plus/action.wpd> and click on the “Search Affected Devices” tool located on the right side of the webpage. You will need the Serial Number of the device to check if it has been recalled.

Members that have questions or problems with their devices can call Philips' customer service direct at 1-800-263-3342.

ASCIP Staff is available to answer questions regarding this recall notice.