

Plan Administered by: A-G Administrators, Inc. Attn: Claims Department PO Box 21013 Eagan, MN 55121 Phone: 800-634-8628 Fax: 610-933-4122 Email: claims@agadm.com

Student Injury Medical Coverage Program Claim Reporting Procedures District/Parental Instructions

Please follow the procedures set forth below for filing a claim for student injury medical coverage. Claims will be handled in a prompt and efficient manner if the following steps are followed.

- 1. District/School must complete the top portion of the claim form. Once completed, the school will email/fax a copy of the partially completed form to A-G Administrators, Inc.
- 2. The District/School will return the original form to you (parent/guardian) and ask you to complete your portion. <u>Please Note:</u> Both the parent and District must sign the claim form.
- 3. Parent/Guardian to process your claim, please submit the following pieces of information:
 - Completed and signed "Student Injury Claim Form"
 - Itemized Bills *(samples of itemized bills are included on pages 3-5)* and Explanation of Benefits (EOBs) from Primary Insurance Company
 - All bills should be submitted to:

A-G Administrators, Inc. PO Box 21013 Eagan, MN 55121 Phone: 800-634-8628 Fax: 610-933-4122 Email: claims@agadm.com

- If bills are processed by your primary health insurance carrier, please submit those itemized bills, explanation of benefits (EOBs) and receipts to A-G Administrators, Inc. for review.
- Bills: Please include copies of all medical bills incurred, showing the name and address of the provider of service, date of service, type of service and the charges. *Account statements or "balance due" statements are not accepted. Please see pages 3-5 for samples of the proper format for itemized bills.*

Important Information: A-G Administrators, Inc.'s insurance is excess, or secondary to, the parent or guardian's medical insurance/coverage. **All questions must be answered and requires district and parent signatures.**

Assuming that all information submitted is complete; you should anticipate a decision on your claim within 20-30 days. Please direct any questions that you may have regarding your child's claim to A-G Administrators, Inc. at **800-634-8628**.



ASCIP Student Injury Medical Coverage Program FAQs

Why is the student's school district providing student injury insurance?

Many health insurance plans have high deductibles and plan limits that leave parents with medical bills resulting from an unexpected student injury. This **excess** policy, provided by the district, protects students and families from the costs associated with <u>school-time</u> injuries.

Who is AG Administrators?

AG Administrators manages the student injury medical coverage program for the district. You will submit all claims to AG Administrators. AG will make sure to that all claims are complete.

Does primary insurance always have to pay first?

Yes. Medical claims must always be submitted initially to the primary insurance policy. Any remaining balance of expenses not covered by your primary will be submitted to the excess student injury policy. The policy will cover the remaining balance of eligible expenses up to the plan maximum.

Does the student injury medical coverage pay for <u>up front</u>out-of-pocket expenses such as co-pays and deductibles?

Yes. These charges can be submitted to the student injury medical coverage policy to provide reimbursement for out-of-pocket expenses.

What documents are needed to process a claim?

The following documents are needed to properly process a claim:

- Fully completed Student Injury claim form available through the district's administrative office.
- Itemized Bill <u>called Fifteen Hundred or UB form examples shown on pages 3-5</u>. This can be obtained through the provider. **DO NOT SEND** cash receipts, or past due statements for claims processing or payment. An <u>itemized bill as shown on pages 3-5</u> (Fifteen Hundred or UB form) contains the following information:
 - Provider's Name, Provider's Address, Tax ID Number
 - Date(s) of Service, Type of Service(s) Rendered including CPT and ICD-9 Codes
 - The Fee for Each Procedure
- **Primary Insurance Explanation of Benefits (EOB)** you should receive a copy of this from your primary insurance carrier.

Where do I send all of these documents?

Please send all claim forms, itemized bills, primary EOBs, other insurance information and claims correspondence to AG Administrators:

PO Box 21013 Eagan, MN 55121 Phone: 800-634-8628 Fax: 610-933-4122 Email: claims@agadm.com

What insurance information do I have to give a provider?

When you go to hospital, Doctor's office, PT clinic, etc, you must remember to tell them you have secondary insurance through your district/ schools student injury insurance policy. Instruct the provider to bill your primary insurance first and then send the primary EOB and the **itemized bill** to AG Administrators. If you did not submit the secondary insurance information upon your first visit, please call the provider and submit the secondary insurance information to them. If the provider bills the school's student injury medical coverage directly, this will prevent a balance due statement from being sent to the student/parent.





HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

HEALTH INSU	RANCE CLAII	I FORM							
APPROVED BY NATIONAL	UNIFORM CLAIM COMM	ITTEE (NUCC) (2/12						
PICA									PICA
			AMPVA GI	ROUP FEC/ EALTH PLAN		1a. INSURED'S I.D. NU	JMBER		(For Program in Item 1)
	dicaid#) (ID#/DoD#)		nber ID#) (IL	D#) (ID#)	(ID#)				
2. PATIENT'S NAME (Last	Name, First Name, Middle	Initial)	3. PATIER MM	NT'S BIRTH DATE	SEX	4. INSURED'S NAME (Last Name, Firs	it Name, Mi	ddle Initial)
5. PATIENT'S ADDRESS (No., Street)					7. INSURED'S ADDRE	SS (No., Street)		
CITY		ST	ATE 8. RESEF	Spouse Child	Other	CITY			STATE
ZIP CODE	TELEPHONE (Inc	lude Area Code)				ZIP CODE	TEL	EPHONE (Include Area Code)
	()							()	
9. OTHER INSURED'S NA	ME (Last Name, First Nam	e, Middle Initial)	10. IS PA	TIENT'S CONDITION RE	ELATED TO:	11. INSURED'S POLIC	Y GROUP OR F	ECA NUM	BER
a. OTHER INSURED'S PO	LICY OR GROUP NUMBE	R	a. EMPLO	OYMENT? (Current or Pr	evious)	a. INSURED'S DATE C			SEX
b. RESERVED FOR NUCC	USE		b. AUTO	ACCIDENT?	NO				F
					PLACE (State)	b. OTHER CLAIM ID (Designated by NUCC)			
c. RESERVED FOR NUCC	USE		c. OTHEF		c. INSURANCE PLAN	NAME OR PRO	GRAM NAM	ΛE	
d. INSURANCE PLAN NAM	IE OR PROGRAM NAME		10d. CLA	IM CODES (Designated	NO by NUCC)	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?			
READ BACK OF FORM BEFORE COMPLETING						YES NO <i>If yes</i> , complete items 9, 9a, and 9d.			
12. PATIENT'S OR AUTHO		TURE I authoriz	e the release of a	ny medical or other inform			benefits to the		d physician or supplier for
SIGNED						SIGNED			
	LNESS, INJURY, or PRE	GNANCY (LMP)	15. OTHER DA		YY	16. DATES PATIENT U MM DE FROM		RK IN CUF TO	
17. NAME OF REFERRING	and the second se	SOURCE	17a.			18. HOSPITALIZATION		TED TO CU	RRENT SERVICES
19. ADDITIONAL CLAIM IN	FORMATION (Designated	by NUCC)	17b. NPI			FROM 20. OUTSIDE LAB?		TO \$ CHA	BGES
						YES	NO		
21. DIAGNOSIS OR NATU	RE OF ILLNESS OR INJU	RY Relate A-L to	o service line belo	ow (24E) ICD Ind.		22. RESUBMISSION CODE	ORIC	GINAL REF	. NO.
A	B. L		c. L	D. [_		23. PRIOR AUTHORIZ	ATION NUMBE	R	
	F.		G. L К. I	— н. Ц					
24. A. DATE(S) OF SI From	ERVICE B. To PLACE C)F			DIAGNOSIS		G. H. DAYS EPSDI OR Family	I. ID.	J. RENDERING
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		1 1						NPI	
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								NPI	
25. FEDERAL TAX I.D. NU	MBER SSN EIN	26. PATIEN		NO. 27. ACCEPT	ASSIGNMENT?	28. TOTAL CHARGE	29. AMC	NPI UNT PAID	30. Rsvd for NUCC Us
			2	(For govt. cl	aims, see back)	\$	\$		
31. SIGNATURE OF PHYS INCLUDING DEGREES (I certify that the statem apply to this bill and are	S OR CREDENTIALS tents on the reverse	32. SERVIO	CE FACILITY LO			33. BILLING PROVIDE	R INFO & PH #	()
SIGNED	DATE	a.		b.		a. NPI	b.		

PLEASE PRINT OR TYPE

APPROVED OMB-0938-1197 FORM 1500 (02-12)

NUCC Instruction Manual available at: www.nucc.org

ITEMIZED BILL FOR HOSPITAL & FACILITY CHARGES - UB04 FORM

1	2	3a PAT. CNTL #		4 TYPE OF BILL
		b. MED. REC. #	6 STATEMENT COVERS	S PERIOD 7
		5 FED. TA		HROUGH
8 PATIENT NAME a	9 PATIENT ADDRESS a			
b ADMISSION	b	CONDITION CODES	c d 29 ACDT	e
10 BIRTHDATE 11 SEX 12 DATE 13 HR 14 TYPE	15 SRC 16 DHR 17 STAT 18 19 20	CONDITION CODES 21 22 23 24	25 26 27 28 STATE	
31 OCCURRENCE 32 OCCURRENCE 33 OC CODE DATE CODE DATE CODE		1 I I 35 OCCURRENCE SPAN CODE FROM THR	36 OCCURRENCE SPAN OUGH CODE FROM T	I 37 FHROUGH
38		39 VALUE CODES		41 VALUE CODES
		a AMOUNT	CODE AMOUNT	CODE AMOUNT
		b		
		c d		
42 REV. CD. 43 DESCRIPTION	44 HCPCS / RATE / HIPPS CODE	45 SERV. DATE 46 SE	ERV. UNITS 47 TOTAL CHARGES	48 NON-COVERED CHARGES 49
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	1 HEALTH PLAN ID 52 REL. INFO		55 EST. AMOUNT DUE 56 NPI	
8			57 OTHER	
c			PRV ID	
58 INSURED'S NAME	59 P. REL 60 INSURED'S UNIQUE ID	61 GROUP N	IAME 62 INSURANCE	E GROUP NO.
8				
c				
63 TREATMENT AUTHORIZATION CODES	64 DOCUMENT CONTROL N	UMBER	65 EMPLOYER NAME	
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66 DX 67 A B	C D	E F	G H	68
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UB-04 CMS-1450 APPROVED OMB NO.	u l	LAST THE CERI	FIR	

ADA American Dental Association[®] Dental Claim Form

1. Type of Transaction (Mark all appli	icable boxes)						
Statement of Actual Services	Request for Predetermination	on/Presuthorization					
EPSDT / Title XIX							
2. Predetermination/Preauthorization	Number			SUBSCRIBER INFOR		ance Company N	amed in #3)
		criber Name (Last, First, N			,		
	TAL BENEFIT PLAN INFORMAT		-	(,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,	
3. Company/Plan Name, Address, Ci	-		_				
5. Company/ Ian Name, Address, Or							
			13. Date of Birth (MM/	DD/CCYY) 14. Gende	ar 15 Policyba	older/Subscriber ID	2 (SSN or ID#)
			15. Date of Birth (MMM)				J (33N 01 1D#)
	icable box and complete items 5-11. If n		16. Plan/Group Numbe	er 17. Employe	er Name		
4. Dental? Medical?	(If both, complete 5-11 for dent	tal only.)					
5. Name of Policyholder/Subscriber in	in #4 (Last, First, Middle Initial, Suffix)		PATIENT INFORM				
				licyholder/Subscriber in #		19. Reserve Use	ed For Future
6. Date of Birth (MM/DD/CCYY)		oscriber ID (SSN or ID#)		pouse Dependent			
			20. Name (Last, First,	Middle Initial, Suffix), Add	lress, City, State, Zip	Sode	
9. Plan/Group Number	10. Patient's Relationship to Person na						
	Self Spouse Depe	endent Other					
11. Other Insurance Company/Denta	l Benefit Plan Name, Address, City, Stat	te, Zip Code				•	
						·	
			21. Date of Birth (MM/	DD/CCYY) 22. Gende	er 23. Patient I	D/Account # (Assig	gned by Dentist)
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RECORD OF SERVICES PROV	VIDED						
24. Procedure Date 25. Area		28. Tooth Surface Coo	edure 29a. Diag. 29b.		20 Description		21 500
(MM/DD/CCYY) of Oral Cavity		Surface Coo	e Pointer Qty.		30. Description		31. Fee
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33. Missing Teeth Information (Place	an "X" on each missing tooth)	34 Diagnosis	Code List Qualifier	(ICD-9 = B; ICD-10 =	AB)	31a. Other	
		15 16 34a. Diagnos			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Fee(s)	
32 31 30 29 28 27 26		18 17 (Primary diag				32. Total Fee	
35. Remarks		io in (i finally diag	nosis in A) B	D			
oo. Remarka							
AUTHORIZATIONS			ANCILLARY CLAIM				
	nent plan and associated fees. I agree to	be responsible for all	38. Place of Treatment	(e.g. 11=office; 22=0		closures (Y or N)	
charges for dental services and m	naterials not paid by my dental benefit pla	an, unless prohibited by		ice Codes for Professional C			
or a portion of such charges. To th	al practice has a contractual agreement w ne extent permitted by law, I consent to yo	our use and disclosure	40. Is Treatment for Ortho			Appliance Placed	
	n to carry out payment activities in connec	ction with this claim.	No (Skip 41-4)				
X	Dat	to	42. Months of Treatment		,	of Drier Discomen	
Patient/Guardian Signature			42. Months of Treatment	43. Replacement of P		of Prior Placement	
37. I hereby authorize and direct pay	ment of the dental benefits otherwise pa	ayable to me, directly			mplete 44)		
to the below named dentist or den	htal enuty.		45. Treatment Resulting f				
X			Occupational i		Auto accident	Other acciden	
Subscriber Signature	Dat		46. Date of Accident (MM	,		47. Auto Accide	ent State
BILLING DENTIST OR DENT submitting claim on behalf of the patie	AL ENTITY (Leave blank if dentist or insured/subscriber)	dental entity is not	TREATING DENTIST			-	
			53. I hereby certify that th		d by date are in progr	ess (for procedure	es that require
48. Name, Address, City, State, Zip C	Code		multiple visits) or have	s been completed.			
			х				
	Signed (Treating De	entist)		Date			
			54. NPI		55. License Numbe	er	
			56. Address, City, State, 2	Zip Code	56a. Provider Specialty Code		
49. NPI 50.	. License Number 51. SSN	l or TIN					
52. Phone () -	52a. Additional		57. Phone) -	58. Additional		
Number	Provider ID		Number	-	Provider ID		